



ALIAKSANDR

PROJECT / DELIVERY MANAGER

WORK EXPERIENCE

Delivery Manager / Project Manager / Product Owner

Freelance consulting, Volunteering | April 2024 – Present

At this stage of my career, my main activities include:

- Serving as a trusted adviser in Project Management, Process Management, Risk management, Crisis Management, Change Management, and Efficiency.
- Developing projects audit\health-check practices.
- Participating in presale activities
- Exploring new domains.
- Launch and development of the "Lean Coffee Minsk" community.

Delivery Partner / Crisis Manager

EPAM Systems Inc (Global outsourcing company) | August 2019 – October 2023

As a Delivery Partner, I was responsible for solving problems in other projects:

- Project crisis management.
- Delivery management.
- Improvement of organizational processes.
- End-to-end responsibility for projects delivery.
- Provide SDLC support and management.
- Mobile project management.
- People management.
- Provide product vision, roadmap and backlog management.

Development Team Manager / Product Manager

Zorachka Soft (Startup Product Company) | July 2018 – July 2019

Organization and management of product development:

- SW product vision and roadmap forming, project or sprints scope (and its milestones) definition and provide delivery plans.
- Product and projects stakeholder's management.
- People management. Development and management of the project team.
- Definition and setup of product and projects' processes.
- Support and configure project processes through SDLC and other product disciplines such as art, design etc.
- Synchronization of the hardware and software product teams.
- Mobile project management.

Senior project manager / Proxy Product Owner

*instinctools (Global outsourcing company) | February 2017 – July 2018

Management of client projects with the goal of delivering every project on time, within budget and within the scope:

- ensuring resource availability and allocation;
- measuring project performance using appropriate tools and techniques;
- performing risk management to minimize project risks;
- managing changes to the project scope, project schedule, and project costs using appropriate verification techniques;
- improving the relationship between the client and the team;
- mobile projects management.

TECH SKILLS

Project Management, Program Management, Portfolio Management, Delivery Management, Cross Functional Team Building and Leadership, Mobile, Negotiations, Change Request Management, Risks management, Blockchain, Web3, Agile, SCRUM, Kanban, LeSS, SAFe, Nexus, Waterfall, English B2

EDUCATION

Belarusian National Technical University | 2008
Faculty of Information Technologies and Robotics, Automated information processing and management systems

Belarusian State Economic University | 2009
Economics and enterprise management (entrepreneurship)

EDUCATION

Agile Lab Belarus, ICAgile | 2017 - 2018

- ✧ Agile Fundamentals with Scrum and Kanban (ICP)
- ✧ Agile Project and Delivery Management (ICP-APM)

Aleksey Minkevich PM School, Project management | 2014

Basics and principles of project management

Training Technologies Center "BelHard", Project management | 2012

Software Project Management

ACHIEVEMENTS

- ✧ Managed a team of 62 different specialists in a single project.
- ✧ As a key player participated in the restructuring of processes and organization with 3800+ employees.
- ✧ In the role of Delivery Partner, resolved 200+ conflict situations over several years.
- ✧ Led a program consisting of 7 projects.
- ✧ Upscaled a project, increasing the budget from \$200,000 to \$1,400,000.
- ✧ Retained a client for the company after a failed project due to effective risk management and addressing the client's expectations.
- ✧ Created and managed the "Delivery Partner" service, focused on resolving critical issues that threatened project success. Within this service, I built and led a team of 6 mid-level and senior PMs, along with an operations team of seven specialists.

IT project manager

ltransition Group (Outsourcing company) | November 2016 – February 2017

Management of client projects:

- End-to-end responsibility for projects delivery.
- Work with project team members and product owner to define project scope, resource requirements, timeline and deliverables.
- Manage projects through all phases of the software development life cycle, including project initiation, requirements elicitation and documentation, development and testing facilitation, and post implementation activities.
- Motivate project team members, encourage and support productive work performance, facilitate team collaboration.

Project Manager / Product Manager

Lifetech (Product Company) | January 2014 – November 2016

- Definition of main project characteristics: assessment of costs and duration of project implementation.
- Project management (including work with English-speaking teams, vendors and projects): initiation, requirements and goals, planning and tracking, delivery, reporting, communications, documentation and overall implementation plan, CRs.
- Mobile project management.
- Stakeholders' expectations management (customer, team, vendor, management).
- Program and resources of 5 projects management.
- Risk management: identifying, analysis, risk register, provide risk strategy and monitoring.
- Integration of agile methodologies and stakeholders training.
- Product Management: analyse opportunities and provide roadmaps.
- Analysis, monitoring and optimization of business processes of divisions and company, including project management.

CEO / Project manager

Favorite Factory (Outsourcing company) | September 2012– February 2014

- Start a company from scratch.
- Client communication.
- Project management: presales, requirements, documentation (prototypes, spec, WBS, CRs), project plan, SW implementation and tracking, testing, delivery and operations, reporting.
- People and resource (outsourcing as well) management.
- Axure, Balsamiq, Visio, Google Docs, TeamLabs, Redmine, Jira, WinSCP, SVN, Git, Megaplan, Mind Maps, Umi.Cms, 1C-Bitrix.
- Understanding and love of Agile.

Lead Automation Specialist

Home Credit Bank and Belarus Bank (Finance and Bank Companies) | January 2009 – September 2012

- Maintenance of financial software.
- Support of the bank operating day, software issues solving.
- Acting Product Owner role on the Bank side. Development of requirements. Consultation and control contractor of business processes automation.

C++ Software Engineer

Planar, JSC (Industrial company) | July 2008 – January 2009

- SW implementation for Machine vision program.
- C / C++ / C#.