

V. F. – FUNCTIONAL CONSULTANT

SUMMARY

15+ years of experience in the consulting.

10+ years of experience in the implementation and support of SAP AG products.

Senior Consultant for SAP ERP SD, SAP ERP MM and SAP ERP WMS.

Combining a good knowledge of the business with extensive and detailed SAP expertise.

Taking part in implementation, global rollout, upgrade and improvement projects. Multiple full cycle projects.

Having analytical and methodical thinking, good communication skills.

Location: Ukraine

Nationality - Ukrainian

Skills and Awards:

- SAP: Billing, Credit Control, Logistics (General), Master Data, SAP (Others), SAP Implementation, SAP Roll out, SAP Upgrade / Migration, Sales, Shipping, Transportation, Warehouse Management, Work Breakdown Structure, SAP Mobile data entry, SAP migration, SAP APO CIF, Documentation management, end-users training, end-user support;
- Miscellaneous Software Engineering Tools and Methods: MS Word;
- Office Software: MS Excel, MS Outlook, PowerPoint;
- SAP Hybris Cloud for Customer;
- Software Design: Visio;
- Software Engineering Management: MS Project;
- Software Integration tool: Talend Open Studio;
- Software Testing tool: Jira;
- Spoken Languages: English, Russian, Ukrainian.
- Business Analysis: Requirements Elicitation and gathering: Capability Gaps assessment, Conducting Requirements Gathering Workshops, Functional Designing, Information and Data modeling, Working onsite with customer;
- Business Analysis: Techniques: Data Dictionary and Glossary;
- Business Analysis: Requirements Management: Requirements prioritization;
- Business Intelligence: Integration& ETL: Talend;
- E-Commerce: Hybris: SAP Hybris Cloud for Customer, SAP Hybris Cloud for Sales;
- Enterprise Applications: SAP: ABAP, MM, SD;
- Enterprise Applications: SAP-IS: Industry Solutions: Apparel and Footwear, Automotive;
- Enterprise Applications: SAP-SD: Sales and Distribution: Billing, Credit Control, Electronic Data Interchange, Foreign Trade, Master Data, Sales, Sales Support, Shipping, Transportation;

- Enterprise Applications: Bitrix24;
- Enterprise Applications: SAP-MM: Materials Management: Inventory Management, Logistics (General), Purchasing, Warehouse Management;
- Enterprise Applications: SAP-SCM: Supply Chain Management: SAP Advance Planning and Optimization (SAP-APO);
- Enterprise Applications: SAP-LIS: Logistics Information System: Sales Information System;
- Food and Related Products: INDUSTRY and DOMAIN EXPERTISE: Food and Related Products;
- Microsoft Technologies: Application Servers and Middleware: Internet Information Services;
- Microsoft Technologies: Reporting Systems: MS Access;
- Microsoft Technologies: Messaging Systems: Microsoft Exchange Server;
- Microsoft Technologies: RDBMS: Microsoft SQL Server;
- Miscellaneous Software Engineering Tools and Methods: Technical Writer Tools: MS Word;
- Office Software: MS Excel, MS Outlook, PowerPoint;
- Printing, Publishing, and Digital Media: INDUSTRY and DOMAIN EXPERTISE: Printing, Publishing, and Digital Media;
- Software Construction: SQL Databases: MySQL;
- Software and Technology: INDUSTRY and DOMAIN EXPERTISE: Software and Technology;
- Spoken Languages: English, Russian, Ukrainian;
- Technical Writing: Writing Technical Documentation (English);
- Testing: Test Types: Data warehouse Testing, Extract, transform, and load (ETL) Testing, Functional testing;
- Warehousing: INDUSTRY and DOMAIN EXPERTISE: Warehousing.
- Jira issue fulfillment and Issue support

EDUCATION

Name of the Education Establishment: National University of Civil Aviation

Faculty/College: Computer Systems

Degree (diploma): Master

Specialty: COMPUTER SYSTEMS AND NETWORK

WORK EXPERIENCE

Customer: Konecranes Oyj

Project: SAP EU roll-out (Great Britain, Ireland, Switzerland, Denmark, Spain, Portugal, France)

Project Role: SAP MM/SD/WMS Consultant

Tasks performed:

- Collection & analysis of customer requirements
- Determination of reporting requirements
- Participated in developing solution architecture

- GAP analysis between local processes and global template (Business Impact analysis)
- Customizing processes in SAP with respect to global template
- System configuration for localization requirement (including new organizational unit setup)
- Writing technical specifications for system developments (reports, print-forms, enhancements)
- Supporting of unit and end user testing
- Jira ticket
- End user training
- Go-live support
- Hyper-care (post go-live) support

Environment:

- SAP ERP
- Confluence
- SAP Solution manager
- Jira

Customer: IMMER Ukrplastic (Evotek Inc.- Ukraine) - production of flexible packaging materials

Project: SAP S/4HANAgreenfield implementation

Project Role: SAP SD Consultant

Tasks performed:

- Collection & analysis of customer requirements
- Determination of reporting requirements
- Participated in developing solution architecture
- Customizing processes in SAP
- System configuration
- Writing technical specifications for system developments (reports, print-forms, enhancements)
- Supporting of unit and end user testing
- Writing end-user instructions
- End user training
- Go-live support
- Hyper-care (post go-live) support

Environment:

- SAP S/4HANA

Customer: Teva Pharmaceutical Industries

Project: SAP Enterprise EU Cluster roll-out (France, Spain)

Project Role: SAP MM/SD Senior Consultant

Tasks performed:

- Collection & analysis of customer requirements
- Determination of reporting requirements
- Participated in developing solution architecture
- GAP analysis between local processes and global template
- Customizing processes in SAP with respect to global template
- Performing of SAP system configuration
- 3PL integration SAP <-> SAP PI <-> 3PL (IDOC, SFTP)
- Supporting unit and end user testing
- Go-live support
- Hyper-care (post go-live) support

Project: SAP Enterprise EU Cluster roll-out (Israel)

Project Role: SAP MM/WMS/SD Senior Consultant

Tasks performed:

- Collection & analysis of customer requirements
- Determination of reporting requirements
- Participated in developing solution architecture
- GAP analysis between local processes and global template
- Customizing processes in SAP with respect to global template
- Performed system configuration
- Description and testing mobile solution
- Integration with mobile solution
- Integration with external warehouse system (Mecalux)
- Supporting unit and end user testing
- Prepared user guides
- Go-live support
- Hyper-care (post go-live) support

Project: SAP Sarantis roll-out in Ukraine

Project Role: SAP SD Consultant

Tasks performed:

- Collection&analyses customer requirements
- Determined reporting requirements
- Participated in developing solution architecture
- GAP analysis between local processes and global template

- Customizing processes in SAP with respect to global template
- Performed system configuration
- 3PL integration SAP <-> SAP PI <-> 3PL (SPROXY, Web-service)
- Description and testing mobile solution
- Integration with mobile solution
- Supporting of unit and end user testing
- Preparing user guides

Customer: EV - Other

Project: Logistics Information System (SAP) for a government contractor.

Project Role: SAP MM Consultant

Tasks performed:

- Role and responsibilities:
- Collection & analysis of customer requirements
- Determined reporting requirements
- Participated in developing solution architecture
- Business Blueprint design
- Performing SAP system configuration
- Description and testing mobile solution
- Integration with mobile solution
- Supported unit and end user testing
- Prepared user guides

Environment:

- SAP
- SAP ERP
- SAP MM, SAP SD,

Customer: Adidas AG

Project: AFS interfaces. : Investigating all integration interfaces between SAP AFS and other SAP and non-SAP systems (SAP APO, SAP SRM, SAP CRM, Tibco ...)

Project Role: SAP SD Consultant

Tasks performed:

- Investigation of interfaces between SAP AFS and other connected systems
- Preparing business specification documents
- Debugging custom solutions for data transfer

- Describing work algorithms of data transfer

Environment:

- SAP
- SAP ERP
- SAP SD, MM, WMS

Customer: EFES Ukraine, Kiev, Ukraine

Project: SAP new Company code

Project Role: SAP SD Consultant

Tasks performed:

- Configuring of new Company code. Customizing of new Sales organization, Credit management organization etc.
- Preparing technical specification documents for reports and output printing forms
- Performing testing of developments
- Creating user guides
- Supporting end users

Environment:

- SAP
- SAP ERP
- SAP SD, WMS

Customer: DTEK, Kiev, Ukraine

Project: SAP SD Functionality Support and Improvements

Team Size: SAP ECC Consultants - 1, ABAP Developers Team - 1

Project Role: SAP SD Consultant

Tasks performed:

- Preparing technical specification documents for reports and output printing forms
- Performing testing of developments

Environment:

- SAP
- SAP ERP
- SAP SD, WMS, MM

Customer: ABB UA, Kiev, Ukraine

Project: SAP SD Functionality Support and Improvements

Team Size: SAP ECC Consultants - 1, ABAP Developers Team - 1

Project Role: SAP SD Consultant

Tasks performed:

- Configuring Pricing Procedures with the aim to provide new ability of discount determinaton
- Providing technical specifications to technical team for customized developments
- Performing testing of developments
- Identifying issues root cause
- Configuring new SD document types

Environment:

- SAP
- SAP ERP
- SAP SD

Customer: CentraVis Production Ukraine, Nikopol, Ukraine

Project: SAP restart project for activation of second currency

Team Size: SAP ECC Consultants - 6, ABAP Developers Team - 4

Project Role: SAP SD Consultant

Tasks performed:

- Performing testing and verification of SAP SD functionality
- Preparing functional design specification and technical specification documents for data import between SAP systems
- Performing testing of developments

Environment:

- SAP
- SAP ERP
- SAP SD

Customer: PRETTL Cable Ukraine, Kamianets-Podilskyi, Ukraine

Project: PRETTL Ukrainian Localization of global SAP template

Team Size: ABAP Developers Team - 3, SAP ECC Consultants - 5

Project Role: SAP SD\WMS Consultant

Tasks performed:

- Estimating effort of SAP SD functionality localization
- Analyzing business processes
- Gathering local requirements
- Reviewing of Global template
- Configuring Pricing Procedures for Ukraine

- Preparing technical specification documents for output printing forms
- Delivering TO-BE process proposals
- Configuring SAP SD
- Providing configuration logs
- Performing testing of localized business processes
- Managing incidents, requests and problems received from Customer Service team
- Running training sessions for key users

Environment:

- SAP
- SAP ERP
- SAP SD, WMS

Customer: EastBalt Ukraine, Dnepropetrovsk, Ukraine

Project: EastBalt Ukrainian Localization of global SAP template and support

Team Size: ABAP Developers Team - 2, SAP ECC Consultants - 5

Project Role: SAP SD Consultant

Tasks performed:

- Estimating effort of SAP SD functionality localization
- Analyzing business processes
- Gathering local requirements
- Reviewing of Global template
- Configuring Pricing Procedures for Ukraine
- Configuring credit/debit memo chains for Ukraine
- Configuring returns chains for Ukraine
- Providing configuration logs
- Performing testing of localized business processes
- Managing incidents, requests and problems received from Customer Service team
- Running training sessions for key users

Environment:

- SAP
- SAP ERP
- SAP SD

Customer: CJSC Chumak, Kiev, Ukraine

Project: SAP SD\WMS Functionality Support and Improvements

Project Role: SAP SD\WMS Consultant

Tasks performed:

- Gathering requirements
- Preparing functional design specification documents
- Delivering TO-BE process proposals
- Configuring SAP SD and WMS functionality
- Preparing and presenting customized solution demos/presentations
- Conducting Unit and User Acceptance Tests
- Test cases execution and documenting the test results
- Issues root cause identification
- Creating user guides
- Supporting end users

Environment:

- SAP
- SAP ERP
- SAP SD, WMS

Customer: Chumak CJCS, Kyiv, Ukraine

Project: SAP SD\WMS Functionality Support and Improvements

Project Role: SAP SD\WMS Consultant

Tasks performed:

- Analyzing business processes
- Gathering requirements
- Documenting AS-IS business processes
- Customizing and presenting demo
- Configuring different SAP SD\WMS Features
- Preparing functional design specification documents
- Determine reporting requirements
- Performing testing based on test cases and acceptance criteria
- Managing incidents, requests and problems received from SD and WMS Business Teams

Environment:

- SAP
- SAP ERP
- SAP SD, WMS

Customer: British American Tobacco Ukraine, Kyiv, Ukraine

Project: British American Tobacco Ukraine SAP global template TaO migration

Project Role: SAP DATA Readiness Coordination

Tasks performed:

- Understand global requirements and translate to Business, capture and translate validation outcomes and issues from Business to Global team
- Coordinate validation and sign off of the DMI(data migration inventory), DQAP (data quality action plan), BDR (Business Data Roadmap)
- Based on templates and guidelines coordinate delivery of data readiness products, i.e. cleansing, conversion, collection
- Contribute to data migration plan and provide technical support in cleansing, conversion, collection and other data readiness activities
- Provide appropriate input into data loading activities, i.e. fix data issues etc.
- Ensure that all data objects are assigned to local Data Owners
- Cascade deliverables and responsibilities to local resources, as required, and follow up to ensure completion
- Track risks and issues relating to data readiness. Escalate when appropriate
- Support Area Transition manager in coordination of cutover activities

Environment:

- SAP
- SAP ERP
- SAP mm, SD, WMS

Customer: Chumak, CJCS, Kyiv, Ukraine

Project: SAP ERP implementation in Chumak, CJCS

Project Role: SAP WMS Consulting

Tasks performed:

- Full cycle of SAP ERP implementation from blueprint to go-live support:
- Collecting & analyzing customer's requirements
- Planning group's work
- Running training sessions and conducting SAP courses
- Describing company's business processes
- Preparing project documentation
- Modeling business processes in the system
- Solving integration issues: MM/FI/CO/PP/WMS/QM
- Configuration of the system (modules WMS)
- Preparing functional design specification documents for developing custom functionality
- Configure Mobile data entry solution for WMS (ITS)
- Working with ITSmobile Visual Editor.

- Designing and supporting unit, integration and end user testing
- Supporting go-live and operation after go-live

Environment:

- SAP
- SAP ERP
- SAP SD, WMS, MM ITSmobile Visual Editor

Customer: Chumak, CJCS, Kyiv, Ukraine

Project: SAP ERP implementation in Chumak, CJCS

Project Role: SAP SD Consulting

Tasks performed:

- Full cycle of SAP ERP implementation from blueprint to go-live support:
- Collecting & analyzing customer's requirements
- Planning group's work
- Running training sessions and conducting SAP courses
- Describing company's business processes
- Preparing project documentation
- Modeling business processes in the system
- Solving integration issues: MM/FI/CO/PP/WMS/QM
- Configuration of the system (module SD)
- Preparing functional design specification documents for developing custom functionality
- Designing and supporting unit, integration and end user testing
- Supporting go-live and operation after go-live

Environment:

- SAP
- SAP EPR
- SAP SD

Customer: Univest Prepress (polygraphy), Kyiv

Project: CRM – system with maintenance of printing production and integration with ERP system

Project Role: CRM consultant

Tasks performed:

- Managing pre-sale activities
- Gathering, analysis and adaptation of customer business requirements.
- Prepare and harmonization of technical specification for development of new functionality or modification existing modules of CRM systems.

- Management of development cycle and implementation
- Writing technical specifications
- Monitoring quality and timing of the project development.
- Testing development results.
- Deploying and installing updates for CRM system SalesLogix CRM.
- End-user training.
- Development of user manuals, reference and training materials.
- Technical consulting and customer support.

Environment:

- MS SQL
- SalesLogix CRM
- SalesLogix CRM

Customer: Commercial Bank 'Creditprombank', Kyiv

Project: CRM –system for Call-Center

Project Role: CRM consultant

Tasks performed:

- Managing pre-sale activities
- Gathering, analysis and adaptation of customer business requirements.
- Prepare and harmonization of technical specification for development of new functionality or modification existing modules of CRM systems.
- Management of development cycle and implementation
- Writing technical specification for development
- Monitoring quality and timing of the project development.
- Testing development results.
- Deploying and installing updates for CRM system Onyx CRM.
- End-user training.
- Development of user manuals, reference and training materials.
- Technical consulting and customer support.

Environment:

- MS SQL
- Onyx CRM
- Onyx CRM

Customer: Restaurant family 'Kozyrnaya Karta', Kyiv, Ukraine

Project: CRM – system for marketing

Team Size: SugarCRM Consultants – 2, Developers Team – 2

Project Role: CRM consultant

Tasks performed:

- Managing pre-sale activities
- Gathering, analysis and adaptation of customer business requirements.
- Prepare and harmonization of technical specification for development of new functionality or modification existing modules of CRM systems.
- Management of development cycle and implementation, formulate task for programmers, monitoring quality and timing of the project development.
- Testing development results.
- Deploying and installing updates for CRM system SugarCRM.
- End-user training.
- Development of user manuals, reference and training materials.
- Technical consulting and customer support.

Environment:

- MySQL
- SugarCRM
- SugarCRM

Customer: Bank 'Kievan Rus', Kyiv, Ukraine

Project: CRM – system for credit management department of commercial bank.

Team Size: SugarCRM Consultants – 2, Developers Team – 2

Project Role: CRM consultant

Tasks performed:

- Managing pre-sale activities
- Gathering, analysis and adaptation of customer business requirements.
- Prepare and harmonization of technical specification for development of new functionality or modification existing modules of CRM systems.
- Management of development cycle and implementation, formulate task for programmers, monitoring quality and timing of the project development.
- Testing development results.
- Deploying and installing updates for CRM system SugarCRM.
- End-user training.
- Development of user manuals, reference and training materials.
- Technical consulting and customer support.

Environment:

- MS SQL

- SugarCRM
- Apache, PHP

Customer: Credit Agricole Bank, Kiev, Ukraine

Project: CRM – systems (ONYX + SugarCRM Department of Corporate Sales (Credit Agricole Bank) + Foreign exchange requests)

Team Size: CRM Consultants – 2, Developers Team – 3.

Project Role: CRM consultant

Tasks performed:

- Installation , customization, administration OS Windows 2003
- Installation , customization, administration Microsoft-SQL 2005, Apache, PHP
- Installation , customization, administration CRM-systems SugarCRM/Onyx/
- Installation , customization, administration Talend Open Studio
- Data integration based on ETL Talend Open Studio
- Writing accompanying documents for ETL applications
- Writing technical specifications for CRM projects (data import, integration with mail and planning services, integration with other customer's systems)
- Communication with customers
- Data integration based on ETL Talend Open Studio
- Writing accompanying documents for ETL applications

Environment:

- Microsoft-SQL 2005
- ONYX CRM + SugarCRM
- Microsoft-SQL 2005, Apache, PHP, SugarCRM, Onyx (Consona) CRM

Customer: Kiev Photography School, Kiev, Ukraine

Project: CRM – system for Kiev Photography School

Team Size: SugarCRM Consultants – 2, Developers Team – 1.

Project Role: CRM consultant

Tasks performed:

- Installation , customization, administration OS Windows 2003
- Installation , customization, administration MySQL, Apache, PHP
- Installation , customization, administration CRM-systems SugarCRM
- Writing technical specifications for CRM projects (data import, integration with mail and planning services, integration with other customer's systems)
- Communication with customers

Environment:

- MySQL
- SugarCRM
- MySQL, Apache, PHP, SugarCRM

Customer: Integrity Vision, Kiev, Ukraine

Project: CRM – system for Integrity Vision

Team Size: SugarCRM Consultants – 2, Developers Team – 1.

Project Role: CRM consultant

Tasks performed:

- Installation , customization, administration OS Windows 2003
- Installation , customization, administration Microsoft-SQL 2005, Apache, PHP
- Installation , customization, administration CRM-systems SugarCRM
- Writing technical specifications for CRM projects (data import, integration with mail and planning services, integration with other customer's systems)
- Communication with customers

Environment:

- Microsoft-SQL 2005
- SugarCRM
- Microsoft-SQL 2005, Apache, PHP, SugarCRM

Customer: Technomedex group, Kiev, Ukraine

Project: CRM – system for Technomedex group

Team Size: SugarCRM Consultants – 2, Developers Team – 2.

Project Role: CRM consultant

Tasks performed:

- Installation , customization, administration OS Windows 2003
- Installation , customization, administration Microsoft-SQL 2005,
- Installation , customization, administration CRM-systems SugarCRM
- Installation , customization, administration Talend Open Studio
- Data integration based on ETL Talend Open Studio
- Writing accompanying documents for ETL applications
- Writing technical specifications for CRM projects (data import, integration with mail and planning services, integration with other customer's systems)
- Communication with customers
- Data integration based on ETL Talend Open Studio
- Writing accompanying documents for ETL applications

Environment:

- Microsoft SQL 2005
- ETL Talend Open Studio
- CRM, Extract Transform Load

Customer: Trust Bank, Kiev, Ukraine

Project: Data Warehouse for commercial bank for Credit contract analysis system

Team Size: Warehousing Consultants – 1, Warehouse technician -1

Project Role: Warehouse technician

Tasks performed:

- Managing Data Warehouses
- Data integration based on ETL Talend Open Studio
- Writing accompanying documents for ETL applications Managing pre-sale activities

Environment:

- Oracle DB
- Talend Open Studio
- Oracle PI/SQL ETL methodologies