



Viachaslau

6x Certified Salesforce Developer (Poznan, Poland)

- 4+ years of experience with Salesforce platform as a Certified Salesforce Developer
- Experienced in developing and implementation Salesforce applications and business logic for different kind of companies
- Implemented integration between Salesforce and payment systems, Salesforce and Slack, Salesforce and Jira.
- Worked with imperative and declarative tools by following Salesforce best practices
- Experienced in multiple tools like Visual Studio Code, Idea Intelligence, Data Loader, Workbench, Postman, Zapier and etc
- Created and maintained technical documentation (user manuals)
- Accustomed to working in large and small team environments and coordinating with cross-functional teams

Clouds: Sales Cloud, Service Cloud, NPSP Cloud, Experience Cloud, Marketing Cloud, Health Cloud

Technologies: Apex, LWC, Aura, Visualforce, SOQL, SOSL, API, REST, Webservices, JSON, OAuth2, Email Service, HTML, CSS, SFDX, jQuery, Bootstrap, SLDS

Tools: Flow, Workflow, Assignment Rules, Validation Rules, Auto-Response Rules, Escalation Rules, Web-to-Lead, Web-to-Case, Email-to-Case, Entitlement Rules, Approval Process, Omni-Channel, Community Builder, Email Template Builder, Live Chat Agent

Projects:

Pardot Implementation for Gambling and Betting Company
Role: Salesforce Developer
Stack: Pardot Marketing Tool, HTML/CSS, Pardot Automation features, Marketing Cloud

- Implemented Pardot on the Salesforce org with settings and configurations
- Developed Responsible Email Templates for Pardot according to the marketing team requirements
- Developed Pardot Automation Features (Forms, Automation Rules, Segmentation Rules)
- Ran Marketing Campaigns together with marketing team
- Advised marketing team on work with Pardot
- Participated in meetings and reported directly to the clients

Salesforce Implementation for Gambling and Betting Company

Role: Salesforce Developer

Stack: Apex, Flow, Declarative Tools, Experience Cloud, LWC, Aura, Service Cloud

- Created and configured a Customer Community with custom pages and styles
- Implemented Service Cloud features like Omni-Channel with queue-based routing, Live Chat Agent, Email-to-Case
- Implemented Chatter for Community Customers
- Developed LWC for custom user interfaces
- Installed integration with third-party organization for data migration
- Advised colleagues from other departments on work with Salesforce
- Participated in meetings and reported directly to the clients
- Identified and solved complex technical problems

Automation business processes in IT Company

Role: Salesforce Developer

Stack: LWC, Aura, Visualforce, Flow, Triggers, JSON, API, Sales Cloud, Experience Cloud, Approval Builder, Git, Declarative tools, Postman

- Implemented automation of business processes on organization
- Developed and integrated new business processes into the company
- Improved a company's employee community with LWC components
- Developed bonus calculation system using async Apex
- Performed demos for the clients
- Wrote technical documentation
- Participated in daily meetings and reported to the PM

Salesforce CRM Customization for Non-Profit Company – Integration with Chronopay payment system

Role: Salesforce Developer

Stack: Email Service, Async Apex, XML, Non-Profit Cloud, Reports & Dashboards

- Designed custom integration via Salesforce Email Service
- Developed custom xml-reader via async Apex
- Implemented Data Security model
- Developed custom reports with custom report types according to the client's requirements
- Prepared and showed demos to the client
- Wrote technical documentation

Salesforce CRM Customization for Financial Company – Integration with Xero payment system

Role: Salesforce Developer

Stack: Apex, REST API, Xero API, UI, OAuth 2.0

- Implemented API integration using APEX
- Worked with Xero payment system
- Improved existing loan calculation system according to the client's requirements
- Developed custom reports with custom report types according to the client's requirements
- Participated in daily meetings

Employment
History:

Salesforce Developer at iTechArt, Poland (October 2022 – Present)

Salesforce Developer at iTechArt, Belarus (March 2022 – September 2022)

Salesforce Developer at VRP Consulting, Belarus (August 2019 – February 2022)

Education:

IB Belarusian State University (2017 – 2019)

Bachelor degree in Software Information Technology

Belarusian State University (2001 – 2006)

Bachelor degree in Economics

Certificates:

[Salesforce Certified Platform Developer I](#)

[Salesforce Certified Platform Developer II](#)

[Salesforce Certified JavaScript Developer I](#)

[Salesforce Certified Administrator](#)

[Salesforce Certified Platform App Builder](#)

[Salesforce Certified Pardot Specialist](#)

Languages:

English Intermediate

Residence Permit:

Blue EU Card as a high qualified specialist (till March 2026 in Poland)