

Vsevolod R.

Senior MS Dynamics CRM developer

Summary

- Hands-on experience in MS Dynamics CRM development (both UI and backend plugins) for projects in telecommunication area (billing, product management, taxes) and resource management (CRM-based schedulers, time tracking utility, etc).
- Experience in Kendo UI & vanilla JS as a tool for developing client-side web resources, when extended functionality is needed.
- Dynamics SDK for Visual Studio as a backend tool for implementing heavy loaded plugins to maintain data flow within the system.
- Experience of Dynamics Web Portals, Power Platform.

Experience

Senior MS Dynamics CRM developer

Aug 2024 – present time

L'Oreal

Development of SAP to CRM integration, using API calls via Dataflows. External user management.

Senior MS Dynamics CRM developer

Nov 2019 – present time

ETI Software

Telecommunication services delivery automatization and standardization project. Adapting CRM data model to match TM Forum specification. Development of telecommunication services assignment and invoicing module (UI (JS, KendoUI for JQuery, HTML, CSS), adaptation of default CRM workflow for business specifics, deep modification of CRM DB structure and development of C# plugins to handle whole process);

Development of conditional user access

MS Dynamics 365 Developer

Dec 2018 - Nov 2019

CHI Software

Dynamics CRM extension for project management. Supporting and development of new features for whole extension (scheduler, Gantt diagram, resource management app) (UI (JS, TS, KendoUI for JQuery, HTML, CSS);

MS Dynamics 365 Developer

Feb 2018 – Dec 2018

Innoware

Customization development for client CRM systems (C# Plugins, JS libraries, external data processing apps); Troubleshooting and

user support; Participation in requirement analysis and solution architecture analysis

Software Engineer

Feb 2017 - Feb 2018

JSC “Ukrposhta”

Developing new features and bugfixing of Automated Workplace System using VBS, C# and SQL; Maintaining several web-components of online payment system (adding new features to service DLL's, bugfixing); Learned VBS and SQL in short terms, gained working experience with large data processing systems, data exchange and fault-tolerance in limited network capabilities.

Education

National Aviation University

Graduated in 2015

Master's degree - Software Engineer

Languages

English - fluent

Ukrainian - native

Russian - native

Certificates

Microsoft PL-400 Exam (Kyiv)

2024

Power Platform Developer Associate

Microsoft MB2-715 Exam (Kyiv)

2017

Microsoft Dynamics 365 customer engagement online deployment